

## Background

- A. HazView is the owner and developer of the Software, an online software-as-a-service platform providing a complete work site hazard management suite.
- B. The Customer seeks a licence to access and use the Software to assist on the Site.
- C. HazView may also provide certain Services or customisations to the Software upon request to assist for the Customer's specific business requirements, or further improvements to the Software via research and development conducted during the term of the Agreement.
- D. The Agreement sets out the terms and conditions agreed between the parties for the Customer's access to and use of the Software and Services.

## 1. Formation and precedence

### 1.1 Formation and composition

The following are comprised in the Agreement:

- (a) the applicable Order Form;
- (b) the provisions of these Terms of Use, as amended under clause 15.11(a) from time to time; and
- (c) any other document forming part of the Agreement as agreed to in writing by the parties,

together the "Agreement".

### 1.2 Precedence for the Agreement

In the event of any conflict or inconsistency between one or more of the documents, for interpretation, the following will be the order of precedence (highest to lowest):

- (a) the Special Conditions set out in the applicable Order Form;
- (b) any other provisions in the applicable Order Form;
- (c) these Terms of Use as incorporated under clause 1.1; and
- (d) any other document forming part of the Agreement as agreed to in writing by the parties.

### 1.3 No additional provisions

Any additional terms and conditions promulgated by a party will not form part of the Agreement and will have no force or effect unless accepted expressly in writing by the other party.

## 2. Term

### 2.1 Pilot Period and Initial Term

The Agreement commences on the Commencement Date and:

- (a) unless the Customer opts to terminate the Agreement by notice to HazView prior to the expiry of the Pilot Period; or
- (b) is subject always to a rollover onto a Further Term under clause 2.2,

continues until the expiry of the Initial Term, unless otherwise terminated earlier in accordance with the Agreement.

### 2.2 Rollover

Unless:

- (a) one of the parties provides written notice to the other party of an intention to allow the Term to expire 30 days prior to the expiry of the Initial Term or any Further Term under this clause 2.2 (Rollover) (**Expiry Notice**); or
- (b) the Agreement has been otherwise terminated earlier in accordance with clause 12 (Termination) of the Agreement,

the Agreement will automatically and continuously renew for further periods equal to the Initial Term (**Further Term**) on the terms and conditions of the Agreement.

## 3. Grant of Licence

### 3.1 Grant of Licence

Subject to clause 3.2, HazView grants to Customer a non-exclusive, revocable, non-transferable licence to:

- (a) access and use the Software; and
- (b) use any Intellectual Property Rights in Materials deliberately provided by HazView under the Agreement to Customer,

for internal business purposes only, in accordance with the terms of the Agreement, for the Term (**Licence**).

### 3.2 Restrictions and special acknowledgments

The Customer agrees the Licence is subject to the following restrictions:

- (a) the Licence expressly excludes a right of sub-licence in respect of the Software;
- (b) Customer's use of the Software is limited to the Site specified in the Order Form, and HazView reserves the right to charge Additional Fees for the Customer's usage of the Software on Additional Sites;
- (c) Customer must not develop, use or make available the Software or any Documentation to any other third party, without HazView's prior written agreement; and
- (d) HazView's ownership of the Intellectual Property Rights in the Software and the Documentation is not altered by the Agreement and remains the sole property of HazView.

### 3.3 Authorised use

- (a) The Customer must take reasonable steps to ensure the Customer and the Customer End

Users' use of the Software is strictly in accordance with the terms of the Agreement.

- (b) The Customer is responsible for ensuring all Login Credentials are kept secure and confidential according to Customer's internal security protocols.
- (c) The Customer must promptly notify HazView of any unauthorised use or disclosure of the Customer's or the Customer's Users' Login Credentials, or any actual or potential breaches of security which may affect the Customer or the Customer's End Users, the Customer's access to Software, or the Customer's End Users' access to Software, and HazView will reset or replace (as the case may be) the relevant Login Credentials or take such other action as HazView deems appropriate.
- (d) The Customer acknowledges and agrees that:
  - (1) the Customer determines who is an End User and what level of access (if applicable), that End User has to the Software. Information about user roles and access levels are available in the Software;
  - (2) the Customer is responsible for all End Users' use of the Software; and
  - (3) the Customer controls each End User's level of access to the Software at all times and can revoke or change an End User's access, or level of access, at any time for any reason, in which case that person or entity will cease to be an End User or will have that different level of access, as the case may be.

### 3.4 Limited Licence

The Customer acknowledges and agrees that the rights granted to Customer under the Licence are expressly limited to the rights stated in clause 3.1. To the fullest extent permitted by Law, all implied rights in relation to the Licence are excluded.

## 4. Use of Software

### 4.1 Software Use

The Customer, it's Personnel and End Users must not, in their use of the Software:

- (a) communicate any content or material to or using the Software:
  - (1) unless you hold all necessary rights, licences and consents to do so;
  - (2) which is misleading or deceptive in nature, constitutes unlawful activity, or infringes the intellectual property or other rights of any person;
- (b) do anything which is fraudulent or unlawful, offensive, abusive, indecent, defamatory or menacing, or in breach of any rights of others;

- (c) cause annoyance, inconvenience or needless anxiety to others; or
- (d) collect information (including information about other users) for purposes outside these Terms of Use. In particular, you must not harvest information from the App for commercial purposes without our prior consent.

### 4.2 Third party use

The Customer must not, and must not allow a third party to, access or use the Software in a manner that:

- (a) abuses or materially disrupts any aspect of the networks, security systems, services and/or our websites;
- (b) interferes with the use of the Software by other users;
- (c) generates or facilitates unsolicited or unauthorised advertising or marketing communications;
- (d) violates or facilitates the violation of the legal rights of HazView or any other user of Software;
- (e) constitutes data collection or data mining activities on or in respect of the Software without the prior written consent of HazView;
- (f) otherwise constitutes abuse or inappropriate use of the Software, as determined by HazView in its sole discretion.

### 4.3 Fraudulent use

The Customer must not use the Software for any fraudulent or illegal purposes, or to intentionally distribute malware, viruses or any other computer code, files or programs of a destructive or deceptive nature.

### 4.4 Suspension for breach of obligations

HazView reserves the right to suspend Customer access to the Software if, in our sole opinion, you breach your obligations to HazView or communicate content which is abusive to other users.

## 5. Availability

### 5.1 Availability

HazView will use its reasonable endeavours to provide the Customer with access to the Software on a continuous basis at least 99.5% of the time during the Term (unless the parties expressly agree otherwise in writing), with the exception of unavailability caused by events described in clauses 5.2 and 5.3.

### 5.2 Suspension

- (a) HazView may, with prior notice to the Customer, temporarily suspend (in part or in whole) the Customer's access to the Software if:
  - (1) HazView is required by Law to do so;
  - (2) an event of Exceptional Circumstance occurs, which affects or may affect HazView's ability to provide the Software;

- (3) if there is a Claim made that the Customer has infringed the rights of any person in connection with the Customer's use of the Software;
- (4) if there is a Claim made that exposes HazView to Liability or prosecution for an offence or Liability to a statutory prosecution arising from the Customer's conduct or the conduct of the Customer's End Users; or
- (5) if HazView determines that the Customer is in breach of the Agreement including where HazView determines that the Customer has failed to meet the obligations under clauses 6.3 or 6.4.

- (b) Suspension in accordance with clause 5.2(a) will not affect any right which accrue prior to, or after, suspension of HazView's obligations under the Agreement.

### 5.3 Downtime and limitations

The Customer acknowledges and agrees that:

- (a) access to the Software may occasionally be limited due to Scheduled Maintenance;
- (b) access to the Software is reliant upon various factors outside the control of HazView, including, without limitation, events of Exceptional Circumstance, the outage of any third party provider's software or infrastructure upon which HazView's Software is reliant, the Customer's internet service provider, telecommunications provider or equipment used to access the Software. While HazView will use all reasonable endeavours to ensure the Customer has continuous access to the Software in accordance with clause 5.1, HazView will not be Liable to the Customer or any other person for any Claim or to any other extent for Loss or damage caused by such factors; and
- (c) HazView's ability and obligation to provide access to the Software is subject to the Customer's compliance with the obligations under clauses 6.3 and 6.4 and any other limitation or exclusion set out in the Agreement.

### 5.4 Notice

In the event that access to the Software is suspended in accordance with clause 5.2, HazView will endeavour to provide the Customer with prior written notice where it is reasonable and practicable to do so in HazView's reasonable opinion.

## 6. Obligations

### 6.1 HazView obligations

- (a) HazView will take reasonable steps to provide the Services to the Customer in respect of the Customer and the Customer's End Users' use of the Software during the Term in accordance with terms of the Agreement.

- (b) During the Term, HazView will procure and maintain with a reputable insurer the Required Insurances.

### 6.2 Subcontracting

- (a) The Customer acknowledges and agrees that HazView may delegate the performance of any of its obligations under the Agreement to any of its subcontractors, at its discretion, which may change from time to time.
- (b) Any subcontracting arrangement must impose obligations on the subcontractor equivalent to the obligations in the Agreement.
- (c) HazView agrees that, regardless of any subcontracting arrangement, HazView remains Liable for all acts and omissions of any subcontractors.

### 6.3 Mutual obligations and warranties

- (a) Each party warrants to the other that it:
  - (1) will perform its duties under the Agreement with care, skill and diligence, and in accordance with all applicable Laws; and
  - (2) has full power and authority to enter into the Agreement.
- (b) Each party must promptly notify the other party of any:
  - (1) unauthorised use of the other party's Intellectual Property Rights;
  - (2) material interruptions to use of the Software (whether in part or as a whole) or of any material errors or other problems that are experienced by End Users when using the Software;
  - (3) material event that is likely to or will impact on access and use of the Software, the provision of the Services or any other obligation of HazView; and
  - (4) unauthorised access or use of the Software, Service or the Customer or the Customer's End Users' Login Credentials.

### 6.4 Customer obligations and warranties

- (a) The Customer must (and you must take reasonable steps to ensure that Customer Personnel and End Users):
  - (1) upload to the Software only data or information that is requested by, required for, or specifically relevant to, the Software;
  - (2) not upload or enter any data or information other than that described in clause 6.4(a)(1); and
  - (3) amend and update Personal Information contained within, or provided in relation to,

the Software, where it is incomplete, inaccurate or out of date.

- (b) The Customer warrants to HazView that:
- (1) all Login Credentials and Personal Information provided to HazView whether directly or through the Software is current, true, accurate and complete; and
  - (2) it has necessary ownership or licence rights, consents or approvals to upload Customer Data to the Software, and to grant the rights under clause 6.5.

## 6.5 HazView's warranty

HazView warrants to the Customer that:

- (a) to the best of its knowledge at the time of entering the Agreement, the Software and Services will not infringe the Intellectual Property Rights of any third party;
- (b) it has the full right and title to enter into the Agreement and to grant the rights it sets out; and
- (c) the Services will be performed with due care, diligence and skill.

## 6.6 Limitation of liability for warranty

- (a) Notwithstanding clause 13.4(a), to the extent a court of law has determined HazView is in breach of its warranty in clause 6.5(a) of the Agreement, the Customer's remedy for this breach is limited (at the option of HazView) to HazView:
  - (1) providing functionally equivalent non-infringing Software or Services to the Customer;
  - (2) obtaining a licence for Customer benefit from the relevant third party for Customer to continue using the Software or Services; or
  - (3) reimbursing the Customer (subject to clause 13.4(b)) for the Fees.

## 7. Intellectual Property Rights and data

### 7.1 HazView Background IP

- (a) No rights of ownership to HazView Background IP are transferred under the Agreement, and all such rights remain with HazView.
- (b) HazView grants to Customer a perpetual, non-exclusive, transferrable, sub-licensable, irrevocable, royalty-free licence (subject to clause 8) to use the Intellectual Property Rights in HazView Background IP comprised in the Outputs or any other Materials provided by HazView to the Customer.

### 7.2 Customer Background IP and Customer Data

- (a) No rights of ownership to Customer Background IP, Customer Data, or End User Data are transferred under the Agreement, and all such rights remain with the Customer.

- (b) Customer grants to HazView a non-exclusive, non-transferable, royalty free licence to use Customer Background IP and Materials provided to HazView for the purposes of the Licence and performing obligations under the Agreement, for the Term.
- (c) Customer grants to HazView a non-exclusive, non-transferable, worldwide, royalty free licence to use, copy, transmit, store, analyse and back-up Customer Data for the purposes of performing HazView's obligations under the Agreement.

### 7.3 Provision and ownership of New IP

- (a) The Customer acknowledges that HazView creates regular updates and enhancements to its Software, in which new Intellectual Property Rights may subsist.
- (b) Upon creation, all New IP will be owned by, and assigned to, HazView.

### 7.4 Prohibited activities

Unless otherwise expressly authorised in writing by HazView, Customer will not (and must not permit or procure Customer Personnel and End Users to):

- (a) reverse engineer, reverse assemble, disassemble or decompile the HazView Background IP or Software;
- (b) reproduce, or otherwise modify or adapt the Software to create any derivative works based on the HazView Background IP or Software outside the use of a HazView API;
- (c) use, or permit, HazView Background IP or Software to be accessed or used in any way other than in a manner expressly permitted by the Agreement;
- (d) attempt to gain unauthorised access to any Materials or data, other than those which the Customer have been given express permission to access on the computer system which the Software is hosted;
- (e) use the HazView Background IP or Software in a manner contrary to that permitted or authorised by Law;
- (f) except for a HazView API, permit the Software to be accessed in any unauthorised way, including via interfaces (including exposing or "passing through" a software application programming interface (**API**) or otherwise making the Software accessible as an API);
- (g) do or permit any act that uses the HazView Background IP or Software in a manner contrary to applicable Laws, or in a way that could infringe a third party's Intellectual Property Rights; or
- (h) use the HazView Background IP or Software in any way that could damage the reputation of HazView.

## 8. Payment

### 8.1 Payment of Fees

- (a) HazView will issue Customer with a Tax Invoice for the Fees payable under the Agreement:
- (1) for the Software, upfront for the following 12-months within the Initial Term (and every further 12-month periods for the remainder of the Initial Term and any Further Term); and
  - (2) for the Services, on a monthly basis as time is incurred by HazView.
- (b) Customer agrees to pay HazView the Fees or any other amounts owing under the Agreement to HazView within 30 days from the date of HazView's Tax Invoice, or such other period as specified on the Tax Invoice.

### 8.2 Prompt payment Discount

If Customer pays the Fees by the due date specified in clause 8.1(b), HazView will provide a 3% discount on the Fees due for the following 12-month period.

### 8.3 Late or non-payment of invoices

If the Customer fails to pay the Fees by the due date specified in clause 8.1(b), HazView may charge interest on the unpaid amount owing, at the rate of 3% plus the RBA Cash Rate Target at the relevant due date, and compounds weekly from the due date until the date the outstanding amount is paid.

### 8.4 Fee increases

HazView may annually increase Fees or any other amounts payable under the Agreement with 60 days' notice. In the event the Customer decides to terminate the Agreement as a result of a price increase under this clause 8.4, the Customer may terminate within the 60 days after the price increase announcement, by providing HazView with 30 days written notice (in which case the termination will take effect on the expiry of the Initial Term or then-current Further Term).

### 8.5 Payment disputes

If there is bona fide dispute about whether a Fee or other amount contemplated by the Agreement is payable or available:

- (a) Customer must notify HazView within 14 days from the date of receipt of the Tax Invoice of the details and nature of the dispute;
- (b) Customer must pay HazView the portion of the invoiced amounts not in dispute;
- (c) the parties must continue to perform their obligations under the Agreement; and
- (d) appropriate Personnel from both parties with authority to resolve the dispute must meet within 14 days of the date of the Customer notice and make a bona fide attempt to settle the disputed amount, failing which the dispute will be referred to the dispute resolution process set out in clause 14.

## 9. GST

### 9.1 GST exclusive amounts

Unless expressly stated to the contrary all amounts expressed in the Agreement are exclusive of GST.

### 9.2 Taxable supplies

If a Supplier is obliged under the GST Law to pay an amount of GST for a taxable supply made by the Supplier to a Recipient under the Agreement, the Recipient must pay the Supplier an amount equal to the GST payable on the supply by the Supplier.

### 9.3 Time for payment

The Recipient must pay the amount referred to in clause 9.2 and any interest, penalty, fine or expense relating to the GST, in addition to and at the same time as the consideration otherwise payable by the Recipient for the supply.

### 9.4 Tax Invoice

If requested by the Recipient, the Supplier must provide the Recipient with a Tax Invoice on or before payment of the amounts required by this clause 9.

### 9.5 Adjustment events

If an adjustment event arises for a taxable supply under clause 9.2, the amounts required to be paid must be recalculated (**Recalculated Amount**) and the Recipient must pay the Supplier the Recalculated Amount.

### 9.6 Reimbursements

Where a party is required to pay for or reimburse an expense or outgoing of another party, the amount required to be paid or reimbursed is the amount of the expense or outgoing less any input tax credits to which the other party, or the representative member of a GST group to which they belong, is entitled.

### 9.7 Interpretation

Words which have a defined meaning in the GST Law have the same meaning in the Agreement unless the context otherwise requires.

## 10. Confidential Information

### 10.1 Disclosure

- (a) A party must not, without the prior written approval of the other party, disclose the other party's Confidential Information.
- (b) Each party must take reasonable steps to ensure that its Personnel do not make public or disclose the other party's Confidential Information.
- (c) A party is not in breach of this clause 10.1 in circumstances where it is legally compelled to disclose the other party's Confidential Information.
- (d) Notwithstanding any other provision of this clause 10.1, the parties may disclose the terms of the Agreement (other than Confidential Information of a technical nature) to their respective Personnel.

## 10.2 Return of Confidential Information

Each party must on demand, and on termination or expiry of the Agreement, return to the other party or destroy any Confidential Information supplied by the other party in connection with the Agreement.

## 10.3 Publicity

- (a) Customer agrees HazView may promote its use of the Software:
- (1) on HazView 's website, responses to requests for proposals and external presentations for the purposes of promoting the Software; and
  - (2) in case studies and press releases for marketing and publicity purposes, where Customer's prior written consent is obtained.
- (b) This clause 10.3 survives termination or expiry of the Agreement for a period of one year.

## 10.4 Non-disparagement

Each party (including its Personnel) must not disparage the other party (including the other party's Personnel) or make any statement or publication, whether oral or in writing, directly or indirectly which does, or is likely to bring the other party (including the other party's Personnel) into disrepute, ridicule or adversely affect their commercial interests, or otherwise take any action which could reasonably be expected to adversely affect their personal or professional reputation.

## 11. Privacy

### 11.1 Privacy Laws

- (a) Each party agrees to comply with all applicable Privacy Laws in relation to any and all Personal Information that it collects from the other party in connection with the Agreement.
- (b) Without limiting clause 11.1(a), HazView will comply with the Privacy Laws as applicable in respect of Personal Information comprising Customer Data.
- (c) Promptly upon becoming aware that an Eligible Data Breach of Customer Data has occurred, a party will provide written notice of such breach and any material information available to it to the other party. Each party agrees to provide reasonable assistance required by the other party, if any, to investigate such Eligible Data Breach.

### 11.2 Security and back-ups

HazView must implement and maintain over the Term:

- (a) security practices that are reasonable to ensure that Customer Data cannot be subject to any unauthorised copying, use, disclosure, access or loss; and
- (b) a data back-up plan consistent with good industry practice (which will be provided to Customer on

request) and HazView must keep back-ups of Customer Data in accordance with that plan.

## 11.3 Access and complaints

Customer must promptly (and in any case, within 48 hours) notify HazView:

- (a) if Customer receives a request from an individual for access to or correction of Personal Information that disclosed to HazView by Customer or Customer Personnel or End Users in connection with the Agreement, about the individual and comply with HazView's reasonable directions regarding providing such access to the individual or correcting such Personal Information; and
- (b) of any complaint from any person alleging a breach of the applicable Privacy Laws with respect to the Personal Information disclosed to HazView by Customer or Customer Personnel or End Users.

## 12. Termination

### 12.1 Termination for cause

Either party (**First Party**) may terminate the Agreement immediately by written notice if the other party is:

- (a) in breach of the Agreement and that other party has failed to remedy the breach within 30 days of a written notice to it from the First Party, specifying the breach and requiring it to be remedied;
- (b) in breach of the Agreement and that breach is not capable of remedy, as reasonably determined by the First Party; or
- (c) subject to an Insolvency Event.

### 12.2 No prejudice of rights

Termination will not prejudice or affect any right or action which has accrued or will thereafter accrue to either party.

### 12.3 Consequences of termination or expiry

Upon termination or expiry of the Agreement:

- (a) the Licence terminates immediately;
- (b) HazView will cease to provide the Software and Services;
- (c) all monies owing under the Agreement become immediately payable and due;
- (d) no refund is due to Customer if HazView terminates the Agreement in accordance with clause 12.1;
- (e) unless otherwise agreed, each party must promptly return or (if requested to do so by other party) destroy all Materials or Confidential Information belonging to the other party in that party's possession or control; and
- (f) on the Customer's written request, HazView must return to Customer or destroy any Customer Data or Personal Information stored on the Portal within 30 days of the date of termination or expiry.

## 12.4 Survival

The following clauses survive termination or expiry of the Agreement: clause 6.5 (Intellectual Property Rights), clause 10 (Confidential Information), clause 11 (Privacy), clause 12.3 (Consequences of Termination), this clause 12.4 (Survival), clause 13 (Liability), and clause 10.3 (Publicity).

## 13. Liability

### 13.1 Exclusion of Liability

- (a) To the extent permitted by Law, in no event will either party be Liable:
- (1) to the other party for Consequential Loss;
  - (2) for Claims made by third parties arising out of or in connection with the Agreement; or
  - (3) property damage of any description.
- (b) Clause 13.1(a) does not apply in respect of any Liability, Loss or damage of any kind whatsoever arising out of, or in connection with:
- (1) any fraud by either party (or any of its Personnel);
  - (2) the actual infringement of the Intellectual Property Rights of any third party; and
  - (3) clauses 10 (Confidential Information) and 11 (Privacy).

### 13.2 Consumer guarantees

- (a) HazView's goods and services may come with guarantees that cannot be excluded under Schedule 2 of the *Competition and Consumer Act 2010* (Cth) (**Australian Consumer Law**).
- (b) The following clauses 13.2(c) and 13.2(d) apply where the Australian Consumer Law applies to the provision of any goods or services under the Agreement, and any warranties against defects are offered to Customer by HazView under the Agreement.
- (c) For major failures with services, the Customer is entitled to:
- (1) cancel the Agreement with HazView; and
  - (2) a refund for the unused portion or compensation for its reduced value.
- (d) The Customer is also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, the Customer is entitled to have the failure rectified in a reasonable time. If this is not done, the Customer is entitled to a refund for the goods and to cancel the Agreement for the service and obtain a refund of any unused portion. The Customer is also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure with the goods or services.

## 13.3 Implied terms

- (a) To the full extent permitted by Law, any term which would otherwise be implied into the Agreement is excluded.
- (b) To the full extent permitted by Law, the Customer acknowledges that the Software (and all Documentation and Materials) is licensed by HazView on an 'as is, where is' basis and, subject to the express warranties and representations made in the Agreement, HazView makes no warranties or representations as to the Outputs and the Software (and anything else provided under the Licence).
- (c) In the event any Law implies or imposes terms into this deed which cannot be lawfully excluded, such terms will apply, save that the Liability of HazView for breach of any such term will be limited in accordance with clause 13.4(b).

## 13.4 Limitation of Liability

- (a) To the extent HazView is found Liable in connection with the Agreement, its Liability will be limited (at the option of HazView) to any one or more of the following:
- (1) Re-supplying services to which the Liability relates or the supply of equivalent services; or
  - (2) Reimbursing the Customer for paying someone else to supply the services which the Liability relates, up to the limit in clause 13.4(b).
- (b) To the extent that HazView is Liable in connection with the Agreement (whether in contract, under a right of indemnity, tort or statute), then HazView's cumulative Liability in the aggregate (to the fullest extent permitted by Law) will in no event exceed the sum of the Fees received by HazView under the Agreement in the 12 months prior to the date upon which the Liability first arose.

## 13.5 Proportionate reduction

A party's liability under the Agreement will be reduced to the extent that the relevant Loss was caused or contributed to by the negligence or unlawful act or omission of the other party or its officer's employees, agents or representatives.

## 14. Dispute resolution

### 14.1 Dispute resolution process

- (a) A party claiming a Dispute may, within seven days of the Dispute arising, give the other party written notice providing particulars of the Dispute and designating the representatives nominated to settle the Dispute.
- (b) The parties must within 14 days of receiving the notice described in clause 14.1(a) above, meet and use their best efforts to resolve the Dispute.

- (c) If the Dispute has not been resolved within 30 days (or such other time as mutually agreed by the parties) of the notice described in clause 14.1(a) above, the parties shall enter into mediation led by an accredited mediator.

## 14.2 Urgent relief

Nothing in the Agreement shall prevent any party from seeking injunctive or urgent declaratory relief for any matter (including to protect Confidential Information) arising out of, or in connection with, the Agreement.

## 14.3 Obligations continue

Despite the existence of a Dispute, each party will at all times continue to fulfil all obligations under the Agreement, including in respect of confidentiality.

## 15. Miscellaneous

### 15.1 Notices

The parties may give each other notice under the Agreement by email or by post, at the address details specified in the Contract Details or otherwise notified to the other party from time to time. Any notice or other communication to or by any party must be in writing and in the English language.

### 15.2 Governing law and jurisdiction

The Agreement is governed by and construed in accordance with the laws of the Queensland. Each party irrevocably submits to the non-exclusive jurisdiction of the courts of Brisbane, Queensland.

### 15.3 Exercise rights

A single or partial exercise or waiver by a party of any right under or relating to the Agreement will not prevent any other exercise of that right or the exercise of any other right.

### 15.4 Merger

If the liability of a party to pay money under the Agreement becomes merged in any deed, judgment, order or other thing, the party liable must pay interest on the amount owing from time to time under that deed, judgment, order or other thing at the higher of the rate payable under the Agreement and that fixed by or payable under that deed, judgment, order or other thing.

### 15.5 Moratorium legislation

Any law which varies prevents or prejudicially affects the exercise by a party of any right, power or remedy conferred on it under the Agreement is excluded to the extent permitted by law.

### 15.6 No assignment

A party must not assign, transfer or novate all or any part of its rights or obligations under or relating to the Agreement or grant, declare, create or dispose of any right or interest in it, without the prior written consent of each other party.

### 15.7 Remedies cumulative

The rights and remedies under the Agreement are cumulative and not exclusive of any rights or remedies provided by law.

### 15.8 Severability

If a provision of the Agreement is illegal, invalid, unenforceable or void in a jurisdiction it is severed for that jurisdiction and the remainder of the Agreement has full force and effect and the validity or enforceability of that provision in any other jurisdiction is not affected.

### 15.9 Further assurance

Each party must promptly at its own cost do all things (including executing and delivering all documents) necessary or desirable to give full effect to the Agreement and the transactions contemplated by it.

### 15.10 Costs

Each party is responsible for all its own costs incurred in the negotiation and performance of the Agreement including legal costs.

### 15.11 Variation

- (a) HazView may vary these Terms of Use from time to time, by providing notice to the Customer of such variations and by subsequently posting the new version on the Portal. If the Customer does not wish to accept such a variation under this clause 15.11(a), the Customer can terminate the Agreement by giving written notice within 14 days after notice of the variation is given by HazView to the Customer (**Variation Notice Period**). The Customer's continued use of the Software after the expiry of the Variation Notice Period will constitute Customer's agreement to those changes effective from that date.
- (b) Subject to clause 15.11(a), an amendment or variation to the Agreement is not effective unless it is in writing and signed by the parties.

### 15.12 Waiver

- (a) A party's waiver of a right under or relating to the Agreement, whether prospectively or retrospectively, is not effective unless it is in writing and signed by that party.
- (b) No other act, omission or delay by a party will constitute a waiver of a right.

### 15.13 Counterparts

The Agreement may be executed in any number of counterparts each of which will be considered an original but all of which will constitute one and the same instrument. A party who has executed a counterpart of the Agreement may deliver it to, or exchange it with, another party by emailing a PDF (portable document format) copy of the executed counterpart to that other party.

### 15.14 Whole agreement

The Agreement:



- (a) is the entire agreement and understanding between the parties relating to the subject matter of the Agreement; and
- (b) supersedes any prior agreement, representation (written or oral) or understanding on anything connected with that subject matter, including any "Letter of Intent" or similar document signed by the parties.

## 16. Definitions and interpretation

### 16.1 Definitions

In the Agreement:

**Additional Sites** means any location or worksite other than the Site where the Customer deploys the Software and Services.

**Additional Fees** means the fees which HazView may charge for Services or Additional Sites outside of those specified in the relevant Order Form, based on HazView's standard rates and fees in place from time to time.

**Affiliate** means in respect of a party, an entity that controls, is controlled by, or under common control with, that party.

**Agreement** has the meaning given to that term in clause 1.1.

**Claim** means, in relation to a person, any action, allegation, claim, demand, judgment, liability, proceeding, remedy, right of action or right of set-off made against the person concerned however it arises whether:

- (a) it is present, unascertained, immediate, future or contingent;
- (b) it is based in contract, tort, statute or otherwise; or
- (c) it involves a third party or a party to the Agreement.

**Commencement Date** has the meaning given to that term in the relevant Order Form.

**Confidential Information** means, in relation to each party (for the purposes of this definition, **Discloser**), all information disclosed by or on behalf of the Discloser, concerning or relating to:

- (a) know-how, trade secrets, ideas, marketing strategies, operational information, technical information and financial information;
- (b) proprietary software tools, business processes, project management methodologies and tools, software testing and verification methods, solution architecture models and solutions;
- (c) its business affairs (including products, services, customers and suppliers); and
- (d) other information, which, by its nature or by the circumstances of its disclosure, is or could reasonably be expected to be regarded as confidential,

but excluding any such information:

- (e) which is publicly known;

- (f) which is disclosed to the other party without restriction by a third party (other than the Discloser) and without any breach of confidentiality by that third party; or
- (g) which is developed independently by the other party without reliance on any of the confidential information.

**Consequential Loss** means any of the following: loss of revenue; loss of profits; loss of opportunity to make profits; loss of business; loss of business opportunity; loss of use or amenity, or loss of anticipated savings; loss of data; special, exemplary or punitive damages; and any loss which does not directly and naturally flow in the normal course of events from the occurrence of the event giving rise to the liability for such loss, whether or not such loss was in the contemplation of the parties at the time of entry into the Agreement, including any of the above types of loss arising from an interruption to a business or activity.

**Customer** means the party named as the Customer in the Order Form.

**Customer Data** means the data supplied by the Customer, Customer Personnel or End Users and used in connection with the Software, including End User Data and Outputs.

**Customer Background IP** means all Intellectual Property Rights of the Customer, which are created or developed prior to or independently of the Agreement or the provision of Software or Services by HazView to the Customer.

**Documentation** means any user manuals, instructions or support information supplied by HazView for use of the Software, together with any revisions HazView may publish from time to time.

**Eligible Data Breach** has the meaning given to that term (or an equivalent term) in the applicable Privacy Law.

**End User** means any officers, employees and contractors engaged by Customer, who may use or access the Software.

**End User Data** means the data supplied by End Users in connection with the Software, including data which End Users input into the Software and feedback regarding the Software.

**Exceptional Circumstance** means a circumstance beyond the reasonable control of the parties which results in a party being unable to observe or perform on time an obligation under the Agreement. Such circumstances include:

- (a) adverse changes in government regulations;
- (b) any disaster or act of God, lightning strikes, atmospheric disturbances, earthquakes, floods, storms, explosions, fires and any natural disaster;
- (c) acts of war, acts of public enemies, terrorism, riots, civil commotion, malicious damage, sabotage and revolution, cyber attacks, viruses or malware, data loss as a result of the actions of a third party;
- (d) strikes or industrial disputes; and

- (e) acts or omissions of any third party network providers (such as internet, telephony or power provider).

**Expiry Notice** has the meaning given to that term in clause 2.2(a).

**Fees** means the sum of the Licence Fees, Services Fees and any Additional Fees.

**Further Term** has the meaning given to that term in clause 2.2.

**Government Body** means:

- (a) any person, body or other thing exercising an executive, legislative, judicial or other governmental function of any country or political subdivision of any country;
- (b) any public authority constituted by or under a law of any country or political subdivision of any country; and
- (c) any person deriving a power directly or indirectly from any other Government Body.

**GST** means GST as that term is defined in the GST Law, and any interest, penalties, fines or expenses relating to such GST.

**GST Law** means the *A New Tax System (Goods and Services Tax) Act 1999* (Cth) or associated Commonwealth legislation, regulations and publicly-available rulings.

**HazView API** means the software application programming interface made available by HazView for the purposes of supporting the Software and the provision of the Services for use by the Customer and Customer Personnel.

**HazView Background IP** means all Intellectual Property Rights of HazView created or developed prior to or independently of the Agreement or the provision of Software or Services by HazView to the Customer, including the Software and the algorithms used by or comprised in the Software.

**Initial Term** has the meaning given to that term in the Order Form.

**Insolvency Event** means an event of bankruptcy or insolvency, an assignment for the benefit of creditors, the appointment of an administrator, receiver, receiver and manager, provisional liquidator, liquidator and official manager or any similar person to any assets of a person, a failure to comply with a statutory demand, or anything else which occurs which is analogous or has a substantially similar effect, under the laws of any jurisdiction, or the person is otherwise insolvent or unable to pay its debts as and when they fall due.

**Intellectual Property Rights** means all current and future registered and unregistered rights in respect of copyright, circuit layouts, designs, trade marks, know-how, confidential information, patents, inventions, plant breeder's rights and discoveries and all other intellectual property as defined in Article 2 of the convention establishing the *World Intellectual Property Organisation 1967*.

**Jurisdiction** has the meaning given to that term in the Order Form, or if none specified means Queensland, Australia.

**Law** means any statute, rule, regulation, proclamation, order in council, ordinance, local law or by-law, whether:

- (a) present or future; or
- (b) State, federal or otherwise.

**Liability** means any liability, debt or obligation, whether actual, contingent or prospective, present or future, qualified or unqualified or incurred jointly or severally with any other person, and **Liable** has the corresponding meaning.

**Liability Limit** has the meaning given to that term in the Order Form or if none specified means the sum of all Licence Fees paid or payable by Customer under the Agreement in the 12 months prior to the date upon which the Liability first arose.

**Licence** has the meaning given to that term in clause 3.1.

**Licence Fee** has the meaning given to that term in the Order Form.

**Login Credentials** means an individual's username, password, access key or code, or any other information required by an individual to access the Software.

**Loss** means any loss (including Consequential Loss), claims, actions, liabilities, damages, expenses, diminution in value or deficiency of any kind whether direct, indirect, consequential or otherwise.

**Material** means property, information, software, firmware, documented methodology or process, documentation or other material in whatever form, including any reports, specifications, business rules or requirements, user manuals, user guides, operations manuals, training materials and instructions, and the subject matter of any category of Intellectual Property Rights.

**New IP** means all Intellectual Property Rights created or developed during the Term, in the course of, or in connection with the Agreement, including (without limitation) all Intellectual Property Rights in the Software Enhancements.

**Order Form** means a document which is agreed and signed by both parties, detailing the Software and Services required to be provided by HazView to the Customer and the Fees for such Software and Services, including its schedules and annexures.

**Output** means reports, PDF, templates, or documentation generated by the Software as a result of the Customer's use of the Software.

**Personal Information** has the meaning given to that term (or an equivalent term) in the applicable Privacy Law.

**Personnel** means in relation to a party, any employee, officer, agent, subcontractor, or Affiliate of that party.

**Pilot Period** has the meaning given to that term in the relevant Order Form.

**Portal** means the web-based interface to access and use the Software accessible via the website <https://www.hazview.com>.

**Privacy Law** means:

- (a) the *Privacy Act 1988* (Cth); and/or
- (b) any legislation from time to time in force in any:
  - (1) Australian jurisdiction; and
  - (2) non Australian jurisdiction (to the extent that a party is subject to the laws of that jurisdiction),

affecting privacy, personal information or the collection, handling, storage, processing, use or disclosure of data.

**RBA Cash Rate Target** means:

- (a) the cash rate target published by the Reserve Bank of Australia from time to time;
- (b) if the Reserve Bank of Australia ceases to publish the cash rate target, the rate published by the Reserve Bank of Australia which reflects the Reserve Bank of Australia's target for the overnight money market interest rate for the purposes of its monetary policy; or
- (c) if the Reserve Bank of Australia ceases to publish the rates referred to in paragraphs (a) and (b), the rate which, in the reasonable opinion of HazView, reflects its cost of funding.

**Required Insurances** has the meaning given to that term in the Order Form.

**Scheduled Maintenance** means ongoing preventative maintenance (including but not limited to security patches) or emergency maintenance in relation to any software used, or relied upon, to provide the Software.

**Services** means the services detailed in the Order Form.

**Site** means the location or worksite where the Software and Services is deployed, as specified in the Order Form.

**Software:**

- (d) means the software developed and owned by HazView at the time the Agreement is entered into but as modified, developed or enhanced by HazView from time to time (including any corrections or fixes) and which is provided to the Customer; and
- (e) includes all Software Enhancements.

The Software will be provided as a service and made accessible by the Portal.

**Software Enhancements** means:

- (a) all enhancements, upgrades, improvements or modifications to the Software; and
- (b) any and all Intellectual Property Rights in those assets listed in clause 16.1(a).

**Tax** means any present or future tax, levy, deduction, impost, withholding, charge or duty which is levied or

imposed by any Government Body together with any interest, penalty or fine on those amounts.

**Tax Invoice** means the same as "tax invoice" in the GST Law.

**Term** means the Initial Term and any Further Term.

**Terms of Use** means the terms and conditions contained in this document.

Where a term used in the Agreement appears in bold type in the table in the Order Form that term has the meaning shown opposite it in the Order Form.

## 16.2 Interpretation

- (a) Unless the contrary intention appears, a reference in the Agreement to:
  - (1) the Agreement or another document includes any variation or replacement of it despite any change in the identity of the parties;
  - (2) the singular includes the plural and the plural includes the singular;
  - (3) a person, partnership, corporation, trust, association, joint venture, unincorporated body, Government Body or other entity includes any other of them;
  - (4) an item, recital, clause, subclause, paragraph, schedule or attachment is to an item, recital, clause, subclause, paragraph of, or schedule or attachment to, the Agreement and a reference to the Agreement includes any schedule or attachment;
  - (5) a party includes the party's executors, administrators, successors, substitutes (including a person who becomes a party by novation) and permitted assigns;
  - (6) any statute, ordinance, code or other law includes regulations and other instruments under any of them and consolidations, amendments, re-enactments or replacements of any of them;
  - (7) money is to Australian dollars, unless otherwise stated; and
  - (8) a time is a reference to Brisbane time unless otherwise specified.
- (b) The words include, including, such as, for example and similar expressions are not to be construed as words of limitation.
- (c) Where a word or expression is given a particular meaning, other parts of speech and grammatical forms of that word or expression have a corresponding meaning.
- (d) Headings and any table of contents or index are for convenience only and do not affect the interpretation of the Agreement.

- (e) A provision of the Agreement must not be construed to the disadvantage of a party merely because that party or its advisers were responsible for the preparation of the Agreement or the inclusion of the provision in the Agreement.